



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Healthcare Legacy Provider Portal Now exclusively through Availity! (Medicaid)

Thank you for your continued partnership. We have some important information to share with you. Availity Essentials is now the official secure provider portal for Molina Healthcare providers. The Molina Legacy Provider Portal will be sunset on March 28, 2023. You will no longer have direct access to the Molina Provider Portal after that date.

Availity Essentials allows you to:

- Check eligibility and benefits
- Submit claims
- View remittances
- Manage prior authorization
- Upload supporting documentation with your claims
- Submit appeals
- And more!

Within Availity Essentials, you have access to these helpful tools and time-savers:

Current features	
Claim status	Expanded search options include member name, service dates, claim history or the 276 HIPAA standard. Adjustment and remittance codes, along with their descriptions, at the claim and line level.
Smart claims	A simplified claim entry tool with only the essential fields you need. Use data from prior eligibility and benefits submissions to autofill your claim.
Eligibility and benefits	Use data from prior eligibility and benefits submissions to search for your patients and autofill your claim.
Attachments	Upload supporting documentation with your claim using the Send Attachments feature. You can transmit up to 10 attachments (128 MB total file size) with your claim submission.

Features coming soon	
Accumulators	Each member/plan submitted returns the Molina plan/dollar and benefit/count accumulated toward the limit.
Prior authorizations	Manage your Molina prior authorizations on Availity and use the Auth/Referral Dashboard to follow up on the status of your prior authorization requests.

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit Availity.com/MolinaHealthcare and click the **Register** button. For registration issues, call Availity Client Services at (800) AVAILITY (282-4548). Assistance is available Monday - Friday 8 a.m. to 8 p.m. ET.

For a comprehensive list of tools and features available on Availity Essentials, log in and click on the **Help and Training** dropdown. As a registered Availity Essentials provider, you can also take advantage of our live webinar, "Availity Essentials Provider Portal Overview for Molina Providers." Here are the upcoming dates and times for our live webinar:

- Wednesday, December 14, 2022 from 12 p.m. to 1:15 p.m. PT
- Thursday, January 12, 2023 from 8:30 a.m. to 9:45 a.m. PT
- Monday, January 23, 2023 from 12 p.m. to 1:15 p.m. PT
- Tuesday, February 7, 2023 from 7 a.m. to 8:15 a.m. PT
- Wednesday, February 15, 2023 from 9 a.m. to 10:15 a.m. PT
- Friday, February 24, 2023 from 10 a.m. to 11:15 a.m. PT

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in and go to **Help & Training > Get Trained** to register for a webinar.

Keep an eye out for information and updates about the Molina provider portal sunset within the Availity Essentials portal and at [Washington Medicaid - Updates & Events \(MolinaHealthcare.com\)](https://WashingtonMedicaid.org/Updates&Events)

Thank you for serving Molina members!