



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

How to Check Appeal Status via Availity Payer Spaces (Medicaid)

Molina has launched a new Claims Appeal status feature that allows Availity users to view and print final determination letters. It's as simple as searching for the claim via the Availity Appeal or Correct Eligible Claims Payer Spaces function. When the claim is located, you will see the status of the appeal displayed and can view and/or print the decision letter by clicking on the .pdf document file.

How to Access:

1. Availity Essentials Menu Bar > Payer Spaces > Molina Healthcare > Choose Applications Tab > Choose Appeal or Correct Eligible Claims
2. Search for the desired claim to appeal or correct by member name/DOB, member ID, claim number or status
3. Click on the Claim ID
4. Now you can see the Appeal Status and view or print the letter
5. Click on the .pdf Letter icon to view the Decision letter

For a comprehensive list of tools and features available on Availity Essentials, log in and click on the Help and Training dropdown. As a registered Availity Essentials provider, you can also take advantage of our live webinar, "Availity Essentials Provider Portal Overview for Molina Providers." Here are the upcoming dates and times for our live webinar:

- Thursday, January 12, 2023, from 8:30 a.m. to 9:45 a.m. PT
- Monday, January 23, 2023, from 12 p.m. to 1:15 p.m. PT
- Tuesday, February 7, 2023, from 7 a.m. to 8:15 a.m. PT
- Wednesday, February 15, 2023, from 9 a.m. to 10:15 a.m. PT
- Friday, February 24, 2023, from 10 a.m. to 11:15 a.m. PT

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in and go to **Help & Training > Get Trained** to register for a webinar.

Thank you for serving Molina members.