



Member Name:
Molina Member ID:
Date of Birth:
WISE Provider Agency:
Provider Contact:
Provider Contact Phone Number:
ICD Diagnosis Code(s):
Date of Enrollment or Denial (MM/DD/YYYY):

Type of/Reason for Change in WISE Services and Outcome

Internal MCO Process – Route to Denial Box

- Denial of Program (CANS) A decision not to offer an intake or a decision (by Managed Care Entity [MCE], or their formal designee) not to authorize covered, medically necessary Medicaid mental health services.
Termination of Services A decision by MCE, or their formal designee, to stop previously authorized, covered Medicaid mental health services. The decision to stop or change a covered service (in the Individualized Service Plan) solely based on clinical judgment is not a termination.
Reduction in Services A decision by MCE, or their formal designee, to decrease the amount, duration, or scope of previously authorized, covered Medicaid mental health services. The decision to decrease or change a covered service (in Individualized Service Plan) solely based on clinical judgment is not a reduction.
Suspension of Services A decision by MCE, or their formal designee, to temporarily stop previously authorized, covered Medicaid mental health services. The decision to temporarily stop or change a covered service (in Individualized Service Plan) solely based on clinical judgment is not a suspension.

Please provide a detailed explanation for change in services or a specific reason for denial:

Blank lines for providing a detailed explanation for change in services or a specific reason for denial.